



# WORK AT THE Y

## Member Services

\$10.17/hour

### PART-TIME

Part time or full time available. Shifts are flexible, with a goal of consistency.

Share your enthusiasm and customer-focused work with our Members by providing timely and accurate information to members and guests. Assist Member Services Director in creating and implementing member-focused policies and procedures. Facilitate training while providing leadership to Member Services Associates. Process accurate day to day operations such as registrations, sales, and refunds.

### Qualifications:

- Established history of positive customer service experience.
- Skilled in use of Microsoft Office.
- Proactive in seeking answers to member and guest inquiries.
- Ability to thrive in a fast paced environment
- Comfortable managing multiple tasks simultaneously
- Strong communication skills, with a "listen-first" mentality
- Willingness to help others – members, guests, and coworkers
- Consistently displays our core values: Caring, Respect, Responsibility, and Honesty.

### HOW TO APPLY:

A fully completed Stevens Point Area YMCA Employment Application is required. Applications are available at the Member Services desk or online at [www.spymca.org/jobs](http://www.spymca.org/jobs).



The Stevens Point Area YMCA is an equal opportunity employer functioning under an Affirmative Action Plan.

**FREE**  
Y Membership

**Flexible**  
Schedule

**Discounts on Y**  
programs and  
Child Care

**Internship**  
Credit/Work  
Experience

**Y Retirement**  
Savings Account

**Supportive**  
Community

**Inclusive Work**  
Environment